

Stanbic Bank Uganda Limited
(Licensed and Supervised by Bank of Uganda)

KEY FACTS DOCUMENT - LOANS

REF NO: CREDIT CARD

THIS KEY FACTS DOCUMENT IS IMPORTANT TO YOU. IT SUMMARISES THE PRODUCT YOU ARE CONSIDERING. PLEASE ONLY SIGN AFTER YOU HAVE READ, UNDERSTOOD AND AGREED TO THE CONTENT OF THIS DOCUMENT.

1. TYPE OF LOAN Credit Card

2. <u>AIMS AND BENEFITS</u> Lending without customer providing collateral, loan amount is based on the salary credits on the customers account.

3. **COMMITMENT**

a) Loan amount in UGX: b) Duration: from to

By taking this loan, you commit to providing security against the money the financial institution lends you, making timely repayments (including interest), and paying interest on your loan as well as any additional fees.

- c) **Security:** you have to provide the following security: N/A
- d) Loan instalments: Repayments of 1

are to be made 1 time(s) per Month. and to be paid at ...30.... of every month.

- * For more details, please consult your repayment schedule
- e) Grace period: N/A
- f) Fees:

	Description of fees	Amount over the duration of the loan in UGX		
i.	Interest The payable interest rate is 200/ palaylated.	Total interest paid		
	The payable interest rate is 38%, calculated on a declining balance basis, and at a variable rate.			
ii.	Administrative fees of 0 per Once off			
iii.	Insurance	0		
iv.	Security-related charges	0		
v.	Legal fees	0		
vi.	New Application Credit inquiry	20,000		
vii.	Annual Card Fees	169,500		
viii.				
ix.				
TOTAL COST OF CREDIT				

The **TOTAL COST OF CREDIT** is the total amount you pay for your loan. It is calculated by adding together all costs you will need to pay over the period of the loan. Note that this is based on the terms above and may be subject to change. Also remember that you will also have to pay back the sum you borrowed (see 3.a. above).

4. RISKS

- a) Late repayments: if you delay repaying by more than 1 day, you will be charged 60K penalty.
- b) If you fail to repay the loan, you can lose your security.
- c) If you fail to repay the loan, you risk losing your reputation in your community and in front of your family.
- d) Failure to repay can harm your chances of accessing loans in the future.
- e) In case of default, you will have to meet the costs of loan recovery.
- f) The interest rate is variable so the amount of interest you have to pay may increase. We will immediately inform you of any changes.

5. FURTHER POINTS TO CONSIDER

The right to cool off: You have up to 10 working days from when you sign the contract to "cool off", i.e. to cancel the loan by terminating the contract. To "cool off", you have to provide written notice to the lender and return all the borrowed money. The lender may charge you a fee not exceeding 5% of the value of the loan. The right to "cool off" applies only to loans of UGX 3,000,000 or above with a duration of at least one year.

Early redemption: This loan allows you to pay back the money you borrowed before the agreed date at a fee of 0% of amount outstanding.

How to complain: If you are dissatisfied with our services, we welcome you to communicate this to us at any of our branches or our CCC on 0800150150 or 0800250250 . We will acknowledge receipt of your complaint, investigate and give you an answer within two weeks.

Credit Reference Bureau: Every borrower must be registered and requires a financial card.

Also remember to ask about:

- a) Insurance (risks insured, premiums, and benefits that accrue to the borrower).
- b) Security concepts (professional valuation, forced sale value, security margin and cash margin).
- c) Measures taken in case of failure to repay.
- d) Guarantor policy (if applicable) and the risks to the guarantor.
- e) Security liquidation policy/process.
- f) Security release process and associated costs.

Future communications

It is important for us to be able to communicate with you. Below, please tick at least two preferred means of communication and provide details (and update us in case of any changes):

Mobile P	hone 🖂	Email 🗌	Post	Over the counter	Other 🗌
# 1					
# 2					
# 3					
Signature			sig:		Date
Name		lationship Officer	Nam:	Client	Date

Where can I find out more about this loan product? If you want more information on the terms used in this KFD or product, please contact us
on or visit our website at

Customer care on 0800250250/0800150150 or email CCCUG@stanbic.com

www.stanbicbank.co.ug